

# VaporStrike™

*Fast, Effective & Effortless Chemical-Free Cleaning*

## **RETURN POLICY**

[Info@VaporStrike.com](mailto:Info@VaporStrike.com)

The system must be returned in new condition, unused and properly packed in the original container. All manuals, accessories, attachments, and other paperwork must be included with the returned system. Any system that VaporStrike and hereafter referred to as such, in its sole discretion, determines has been used, or has missing parts, will be assessed a minimum restocking fee of 75%.

International customers are responsible for applicable fees.

### **PROCEDURE FOR CLAIMS**

The returned system must be accompanied with satisfactory evidence of purchase, and delivered with shipping and delivery prepaid to the dealer from whom it was purchased. Prior thereto, however, a written Return Merchandise Authorization (RMA) must be obtained from such dealer. Systems delivered without RMAs will not be accepted.

**This limited Return Policy and Claims Procedure supersedes any representation to the contrary, written or verbal, and shall control in all instances.**

## **VAPORSTRIKE LIMITED WARRANTY (USA)**

**This limited warranty supersedes all other warranties, express or implied, and shall control in all instances.**

This product has been manufactured, tested, and inspected in accordance with carefully specified engineering requirements, and is warranted to be free from defects in material and workmanship in accordance with the terms and conditions set forth below.

### **DURATION OF WARRANTY AND TO WHOM EXTENDED**

This Limited Warranty shall be as follows from the date of purchase by the original purchaser: two years on the boiler against cracking; one year parts and labor on the machine. Provided, however, that this Limited Warranty shall not apply unless the Registration Form below has been completed and received by VaporStrike within 60 days of delivery of the product.

### **SYSTEM COMPONENTS EXCLUDED**

Non electrical/mechanical attachments and accessories are not covered by this Limited Warranty because they require replacement due to normal wear sustained during operation. These include items such as cards, hose, brushes, switches, squeegee blades, gaskets, etc.

### **EXCEPTIONS AND EXCLUSIONS**

Using this product with any electrical current other than 110V will void this warranty. This Limited Warranty will not apply and repairs will not be made if VaporStrike, in its sole discretion, determines that: the product has been damaged by accident, abuse, misuse, or misapplication; the product has been altered or modified without the written authorization of VaporStrike; parts or accessories which have not been provided by VaporStrike have been used; repairs were performed by anyone other than a factory authorized agent; the product has not been properly maintained and operated according to the operations manual and safety instructions; the serial number has been removed or defaced.

**PROCEDURE FOR CLAIMS**

To secure repair or replacement of parts under this Limited Warranty, the inoperative product and accessories together with satisfactory evidence of purchase must be delivered with shipping and delivery prepaid to the dealer from whom purchased. Prior thereto, however, a written Return Merchandise Authorization (RMA) must be obtained from such dealer.

Upon compliance with the above, all warranted defects will be repaired or replaced, at the sole discretion of VaporStrike, without additional cost to the customer. The subject product will then be returned to the customer with all shipping and delivery charges prepaid as aforesaid.

**VAPORSTRIKE, DISCLAIMS ANY AND ALL LIABILITY FOR ANY DAMAGES, WHETHER CONSEQUENTIAL, INCIDENTAL, DIRECT, SPECIAL OR OTHERWISE RESULTING FROM ANY BREACH OF WARRANTY, THE USE OR INABILITY TO USE THE PRODUCT, AND UNDER ANY LEGAL THEORY IN CONTRACT OR TORT. THE MAXIMUM LIABILITY OF VAPERSTRIKE IN ANY EVENT, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY THE ORIGINAL PURCHASER. THIS EXPRESS WARRANTY IS THE SOLE WARRANTY OF VAPERSTRIKE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

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